# Installing the Google Tag Manager Code AND the Facebook Pixel Code In a Shopify Site

By Dr. Hale Pringle - November 18, 2015

Philippe Kyprianou did a nice video on YouTube showing how to install Facebook's Pixel code into Shopify stores. My only problem with it is that the average Joe would find it very difficult to follow along. See the difference between { and ( in the video alone was a daunting task – unless you can program in PHP. This set of screen shots and explanations should make it much easier.

His YouTube Video: https://www.youtube.com/watch?v=JpLlLk64e5Y

# Why are We Doing This?

First the HOW: We are doing two things here.

- 1. Installing the Google Tag Manager code
- 2. Installing the Facebook Pixel code

The Google Tag Manager Code lets us modify which snippets of code fire on a website without having to constantly edit the web site. Read here for more information https://support.google.com/tagmanager/answer/6102821?hl=en

And now the WHY: To make more SALES! The Facebook Pixel code allows us to see information about visits to our pages and it creates "custom audiences." These are lists that Facebook keeps. You can send ads to these lists. The original "retargeting" was to create a list of people who landed on a sales page and a list of those that purchased from the sales page. You could then have ads follow a person around Facebook. The group targeted was the people who looked at the product minus the ones that bought. Then we can "re-show" the product to

people who were interested enough to look but not to buy. Studies have shown that people usually need to see a product multiple times (between 7 and 20) before they decide to buy. Having the product "follow" them around Facebook allows us to show our product to our potential customers several times.

Today these lists are used to target people with ads for new, but similar products. This is like an email list, only it is much easier to collect.

# Start by Installing The Google Tag Manager Code

We will start by using the Google Tag Manager. Google for the phrase "Google Tag Manager" (without the quotes) and you should see something like this

## Web Videos News Images Apps More \* Search tools About 46,300,000 results (0.24 seconds) Tag Manager - Analytics Tag Management | Google Tag ... https://www.google.com/analytics/tag-manager/ - Google Learn about Google Analytics Tag Manager and how it can help simplify your life and need for IT requests. Launch new tags with a few clicks. Get Started Features Get started using Google Tag Explore the features and possibilities Manager in just a few easy ... available with ... More results from google.com »

## **Search Results for Google Tag Manager**

Open the website and you will see this:

## **Inside the Google Tag Manager**

Overview Features Success Stories Resources F

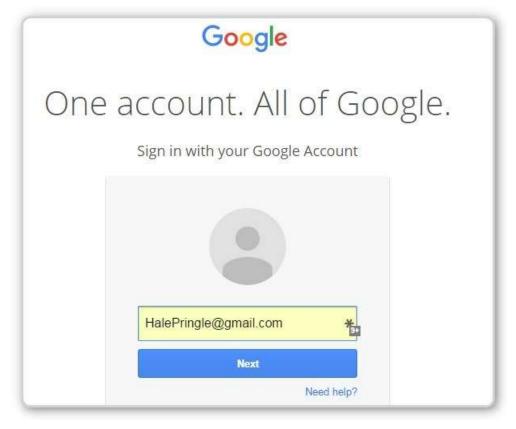
# Never miss a marketing opportunity.

Rather than waiting months for site code updates, Google Tag Manager lets you launch new tags with just a few clicks. The result? You'll enjoy faster, tighter control over your digital marketing and analytics programs.

SIGN UP FOR FREE

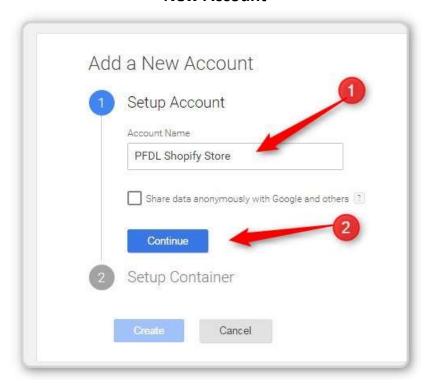
Click on the Green button and log into your Google Account (you must have one)

# **Google Account Sign Up**



We need to start by setting up a new Account inside the Tag Manager

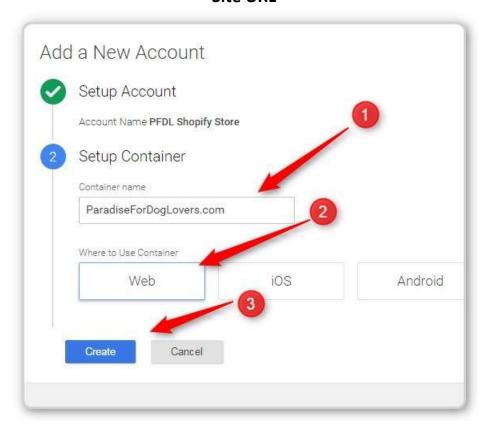
## **New Account**



- #1 Enter a name for your Account
- #2 Press Continue

Enter the URL of the site you are working on

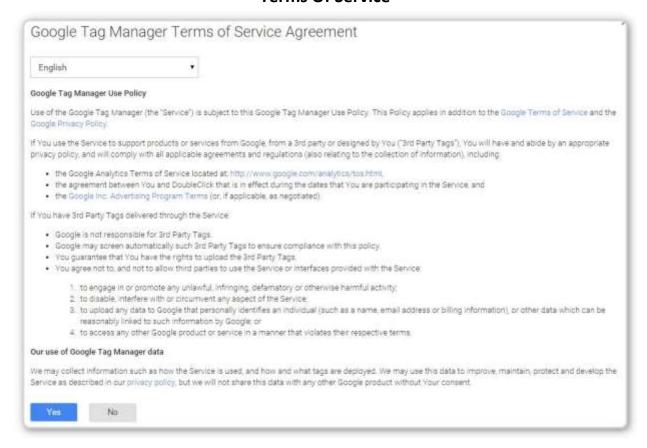
## **Site URL**



- #1 Enter the URL
- #2 Choose WEB
- #3 Click the CREATE Button

Agree to the Terms of Service

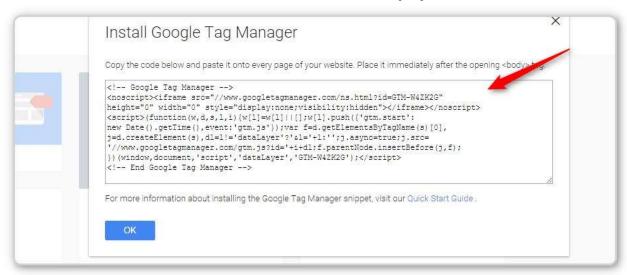
#### **Terms Of Service**



#### Click the YES Button

You will see the Google Tag Manager Code

## Code We Will Put In Your Shopify Site



Highlight the JavaScript code (in the box) and "Copy" it (Cmd-C or Ctrl-C or Right Click → Copy)

Now you will see the main Dashboard for this "Account"

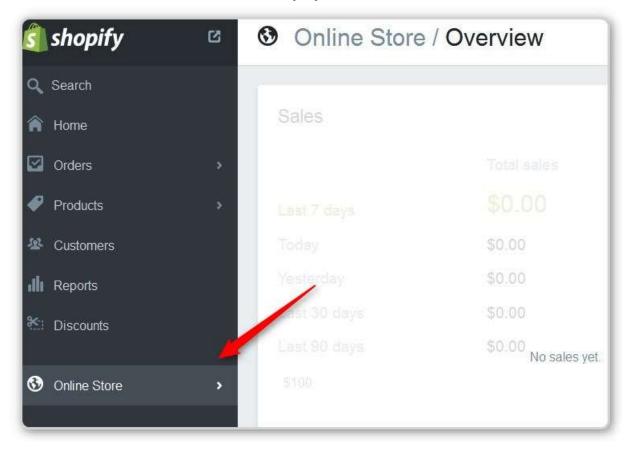
#### Tag Manager Accounts Container Q Sound Now Editing Container Not Published New Tag Choose from over 20 tag types Overview Add a new tag Last updated 10 minutes ago by halepringle@gmail.com Unpublished Changes Additags and publish to make your changes live Add a Note you can add a note to capture certain information about your container. 0 0 0 Tags Triggers Variables Add note View all versions Recent Activity Name Date + Type ParadiseForDogLovers.com halepringle@gmail.com Container 15 minutes ago

#### **Dashboard**

- #1 This is the name of the Account
- #2 This shows that this Account is NOT functional yet. It has not been "published"

# **Sign Into Your Shopify Store**

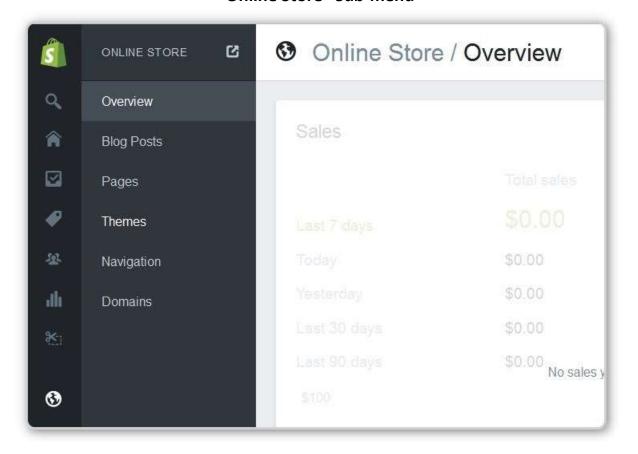
# **Shopify Store**



Click on the "Online Store" menu option

You will see this.

## "Online Store" Sub-menu



Click on the "Themes" Sub-Menu

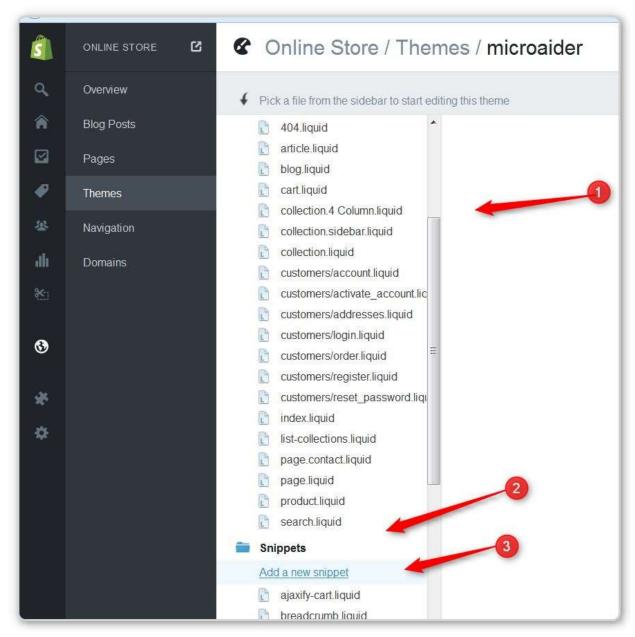
## **Themes Sub-Menu**



- #1 You have clicked the Themes Sub-Menu
- #2 Click the Three Dots
- #3 Click the Edit HTML/CSS option

We are going to add a **Snippet** 

## **Edit HTML/CSS Screen**



- #1 This is what the "Edit HTML/CSS" Screen looks like
- #2 Scroll down and find the "Snippets" section
- #3 Click on the "Add a new Snippet" link

We are going to paste the code we "copied" in the Google Tag Manager here

## **Pasting Code Into the New Snippet Box**



#1 – I named mine GoogleTagManager – which is slightly different from what is in the Video. This is not a problem. Be sure to use exactly the same name including upper/lower case letters. It may not matter here, but it sometimes does when working with HTML or CSS code.

- #2 Paste the Google Code here
- #3 Click on the SAVE Button

Domains

Go to the top of the list and click on the "Theme.liquid"

#### Online Store / Themes / microaider ß ONLINE STORE Overview GoogleTagManager.liquid theme.liquid x Blog Posts theme.liquid Older versions | Liquid variable Q Search files. Pages <! DOCTYPE html> Layout <!--[if lt IE 7 ]><html clas <!--[if IE 7 ]><html class=" <!--[if IE 8 ]><html class=" <!--[if (gte IE 9)|!(IE)]><!</pre> Themes Add a new layout theme.liquid 6 \* <head> Navigation <!-- Google Web Fonts **Templates**

## **Edit the Liquid Theme.Liquid**

Find the "<body ...." Line. It may be "<body> or it may be <body class=... like it is here

Add a new template.

10

## Insert after the <body> tag

```
r.liquid
                  138
                            <!--[if (gte IE 6)&(lte IE 8)]>
                        {{ 'selectivizr-min.js' | asset_url | script_tag }}
                  139
password.liqu
                         <![endif]-->
                  140
                            {{ content_for_header }}
                  143
iid.
                  144
                            {% if template contains 'customers' %}
                            {{ "shopify_common.js" | shopify_asset_url | script_tag }}
{{ "customer_area.js" | shopify_asset_url | script_tag }}
                  145
d
                  146
                  147
                            {% endif %}
                  148
                  149
                            <!-- Favicons
                            <link rel="shortcut icon" href="{{ 'favicon.png' | asset url }}">
                  152
                  153
                  154
                         </head>
                 156 < <br/>
| Sody class="gridlock">
| Sinclude 'GoogleTagManager' % |
| Sdiv id="fb-root"></div>
                  159 * <script>(function(d, s, id) {
                           var js, fjs = d.getElementsByTagName(s)[0];
if (d.getElementById(id)) return;
js = d.createElement(s); js.id = id;
js.src = "//connect.facebook.net/en_US/sdk.js#xfbml=1&version=v2.0";
                  161
                  162
jer.liquid
                  163
                        fjs.parentNode.insertBefore(js, fjs);
}(document, 'script', 'facebook-jssdk'));</script>
                  164
                  165
                  166
                            <div id="wrapper" class="container">
    <div id="header" class="row">
                  167 *
                  168 *
                  169
```

Right after the "<body>" tag we are going to insert a line.

{% include 'GoogleTagManager' %}

Note: The brackets on either end are the curly brakets { } not the parentheses ( ).

They look very similar in this document.

The quotes marks are the small plain tick marks 'not the upside down comma like marks that Word likes to use 'Again they look very similar.

The name between the tick marks is the name of our snippet – exactly as we named it there: 'GoogleTagManager'

Click the Save button on the right

#### **Save Button**

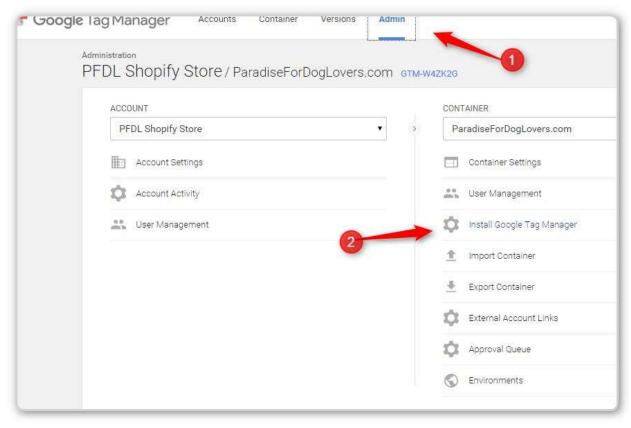


# **CHANGING THEMES in your Shopify Store**

NOTE: If you change themes you will need to do the steps up to this point again.

After you log into your Google Tag Manager Account, here is where you find the Google Tag Manager Code that you place into the Snippet

## **Google Tag Manager Code**



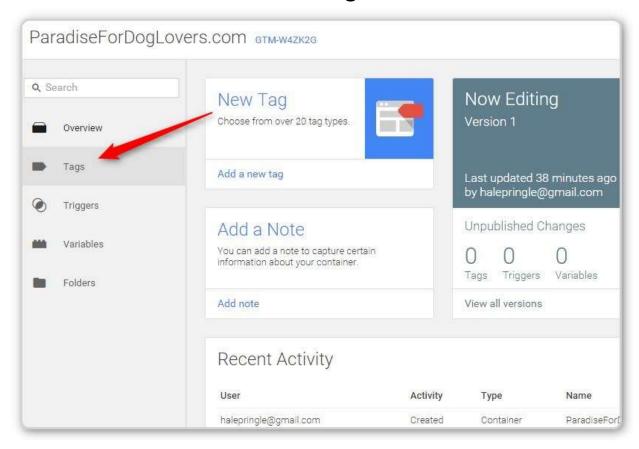
# **ADDING TAGS to the Google Code**

The Google code works with Tags and Triggers. We need to add those now.

**TAGS** - The TAGS are HTML code that we want the Google Tag to run for us.

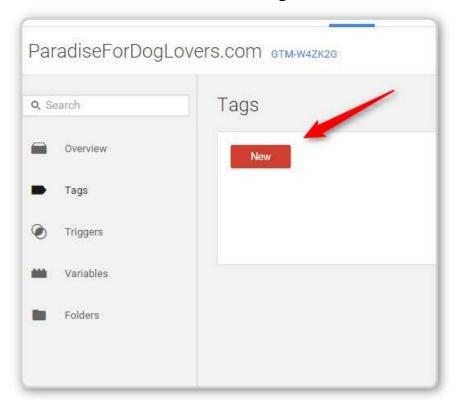
**TRIGGERS** - The Triggers are filters where we tell the Google Tag when to execute the various Tags.

# **Add Tags**



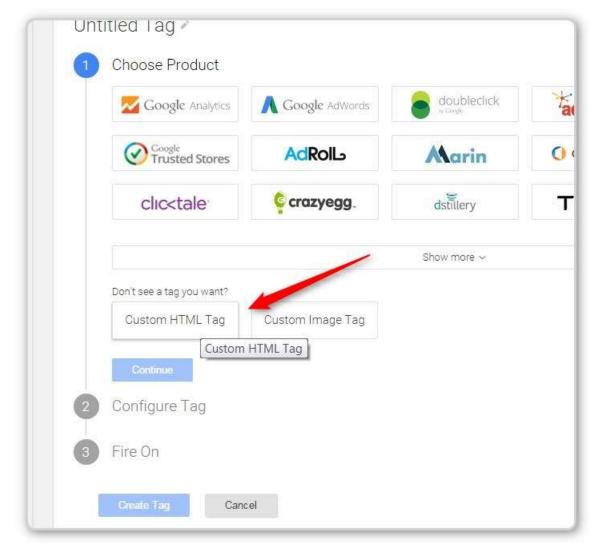
You will see a list of your existing Tags (empty) with an NEW Button

## Add a New Tag



Once we click on the NEW button, we will see a list of automatic tags. Facebook is not in there (yet) so we click on Custom HTML code to create a tag consisting of HTML or JavaScript code.

#### **Click On CUSTOM HTML TAG Button**



We are going to need the HTML code to insert here. We will get that from Facebook.

# **GETTING THE FACEBOOK PIXEL CODE**

When you are in your Facebook Account and you click the HOME button at the top you will see a list of Favorites, Pages, Groups, Apps, Games, etc. down the left.

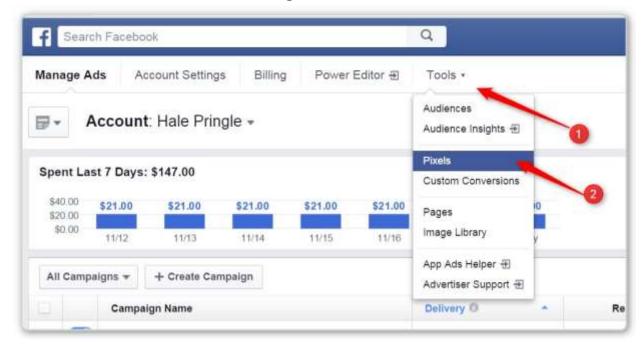
Find the "Ads Manager" Mine is in my favorites, but yours will be there somewhere.





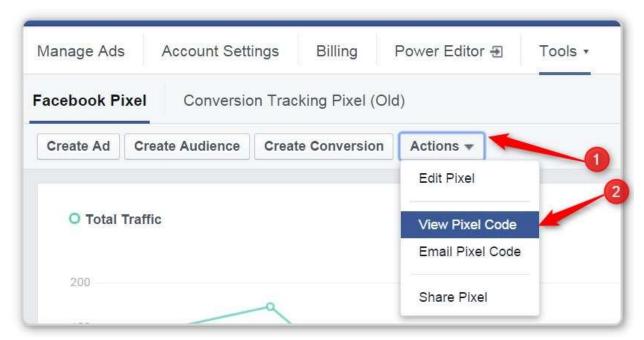
Click on the Ads Manager Link

## Ads Manager – Tools → Pixels



Once the Ads Manager Opens Up, click on the #1 - Tools Menu Option and then on #2 - Pixels

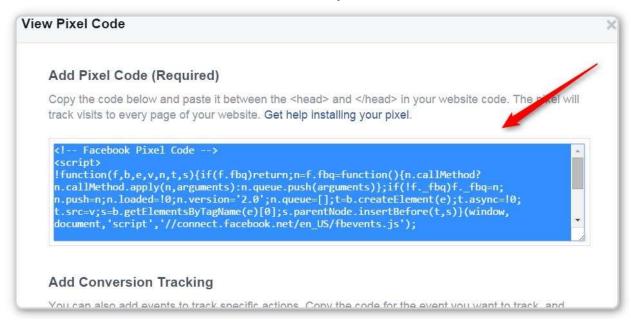
## Actions → View Pixel Code



A new screen will open up. #1 Click on Actions and then #2 -View Pixel Code

The screen that opens up will contain the JavaScript code that we want.

## **Facebook JavaScript Pixel Code**

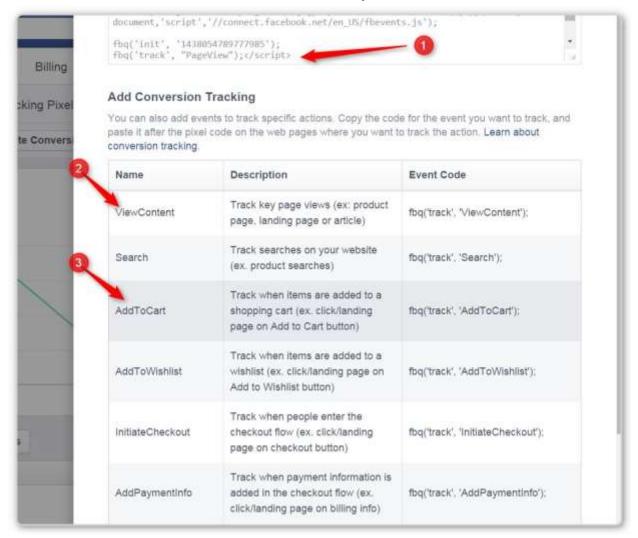


Copy the code in the Box (highlight and Ctrl-C or Cmd-C or Right Click→ Copy)

NOTE: Below the Code there are several options that can be added to the code We are going to tell Facebook to execute a few of these. You can add more if they would be useful.

Here are the current options (they are definitely subject to change)

## **Facebook Pixel Options**



- #1 Note that the original JavaScript has a function called PageView built in.
- #2 We are going to add the "view Content" later
- #3 The are also going to add "AddToCart" later.

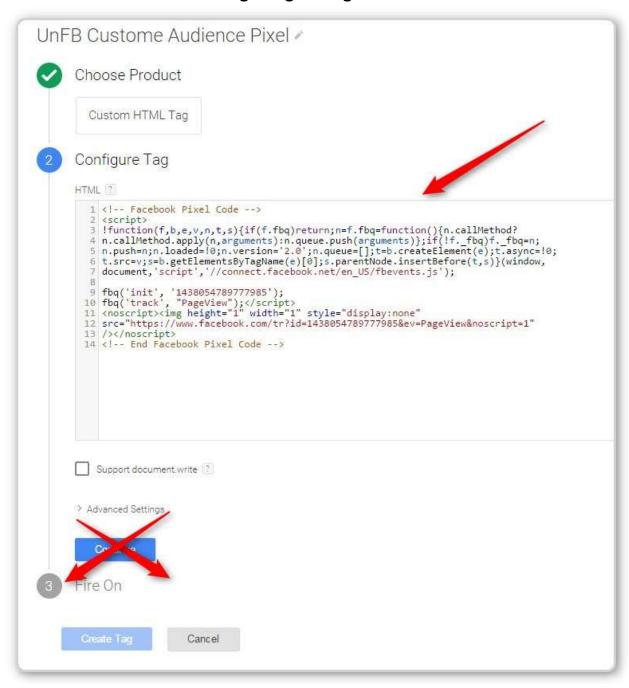
# **More Options**

Purchase	Track purchases or checkout flow completions (ex. landing on "Thank You" or confirmation page)	fbq('track', 'Purchase', {value: '0.00', currency: 'USD'});
Lead	Track when a user expresses interest in your offering (ex. form submission, sign up for trial, landing on pricing page)	fbq('track', 'Lead');
CompleteRegistration	Track when a registration form is completed (ex. complete subscription, sign up for a service)	fbq('track', 'CompleteRegistration');
		Email Pixel Code Do

NOTE: The top on on the screen shot above will be used for the Checkout pixel.

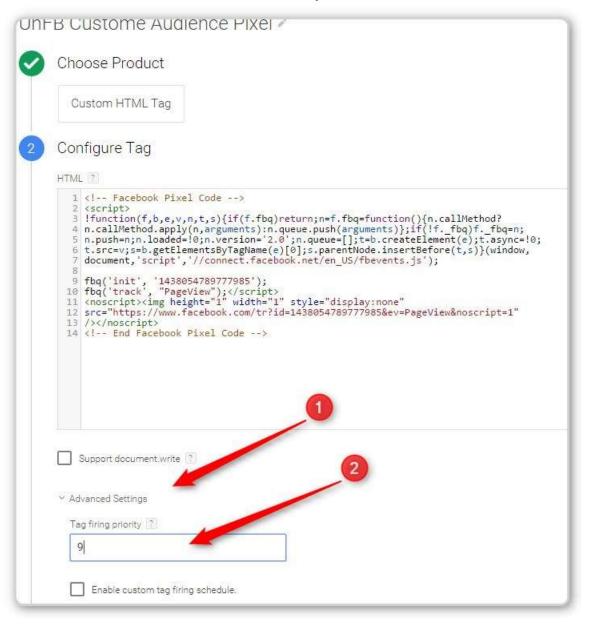
Go Back to the Google Tag Manager Screen

## **Google Tag Manager Screen**



Paste the Facebook code into this Screen. As noted by the big red X, do not press CONTINUE.

## **Advanced Options**



- #1 Click on the Advanced Options Button
- #2 Enter a 9 in the box. This causes the code we just entered to have a high priority when the system runs.

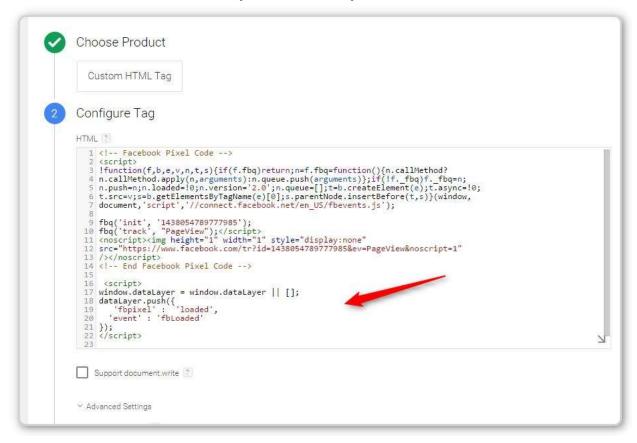
# **More Options**



We are still not going to press the CONTINUE Button

We are going to add some special code below the Facebook code we just pasted in.

## **Special JavaScript Code**



## **Blown Up Version**

```
vindow.dataLayer = window.dataLayer || [];
dataLayer.push({
    'fbpixel':'loaded',
    'event':'fbLoaded'
});
</script>
```

Here is the code. To be safe I would paste this into a Notepad screen and then copy and paste it into the Google Tag Manager. Word and other word processors add hidden codes that can really foul JavaScript up.

```
<script>
window.dataLayer = window.dataLayer || [];
dataLayer.push({
  'fbpixel' : 'loaded',
  'event' : 'fbLoaded'
});
</script>
```

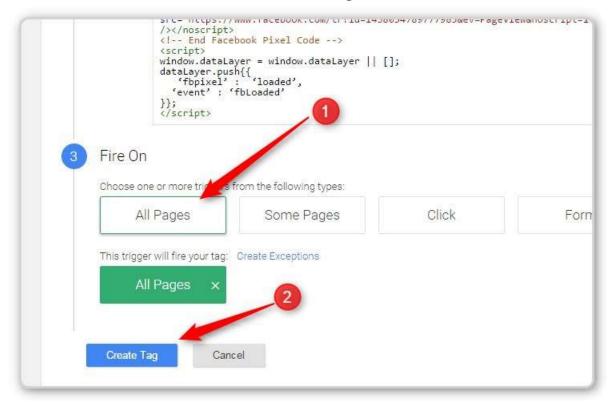
Notes; after the dadaLayer words we have two vertical bars and an open square Bracket [ and a close square bracket ]

After push we have a parenthesis ( and a curly bracket {

The quote marks around the words are simple apostrophes ', not the fancier upside down commas that Word likes to use '

The next to the last line is a close curly bracket } and a close parenthesis )

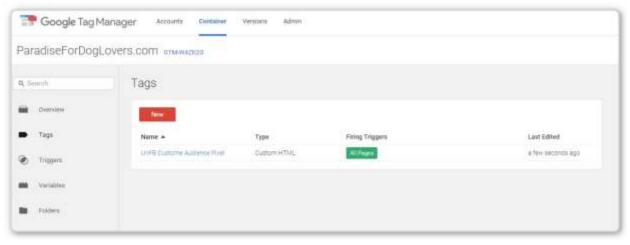
## **Fire on All Pages**



Click on the FIRE ON ALL PAGES button and the CREATE TAG Button

You will see a list of your Tags - you should have one now

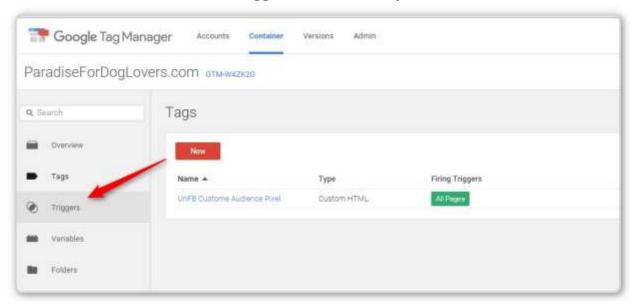
# **All Your Tags**



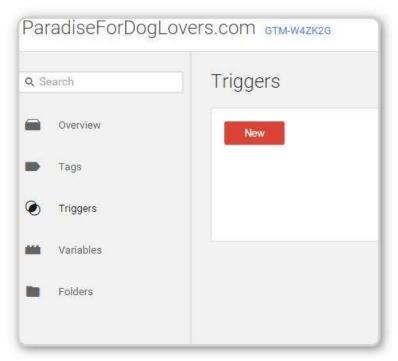
Now we need to tell Google **when** to fire some special codes. They call these Triggers

Open the Triggers Screen

**The Triggers Sub-Menu Option** 



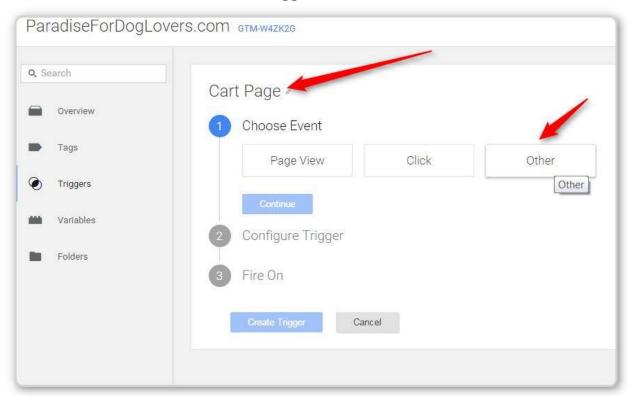
Add a New Trigger



## Click the NEW Button.

# Fill In Trigger Information

# **Trigger Screen**

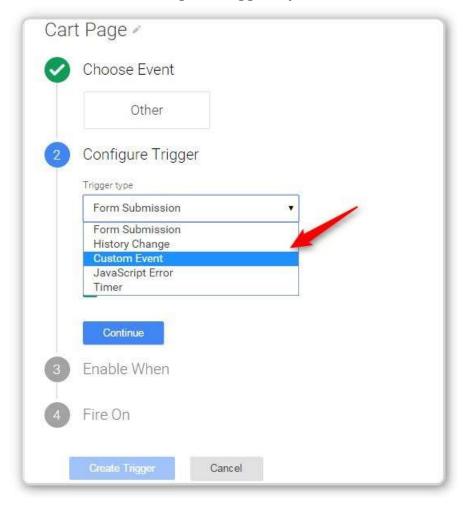


You will Name the new Trigger

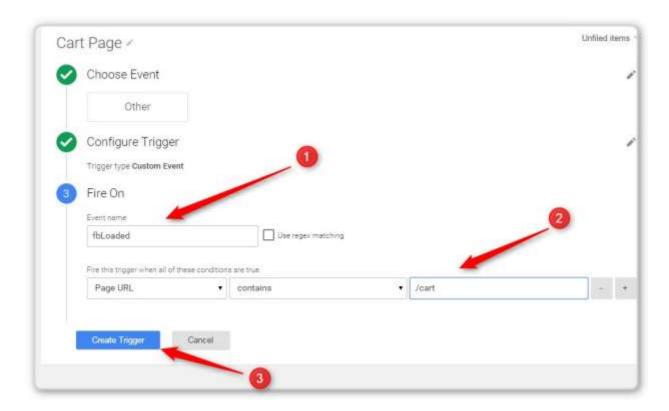
Then click on the Other Button

Pick "Custom Event" from the drop down menu

# **Configure Trigger Option**



Click on "Custom Event"



#1 – fill in "fbLoaded" (without the quotes) - Note that this is part of the code we inserted after the Facebook Pixel JavaScript code

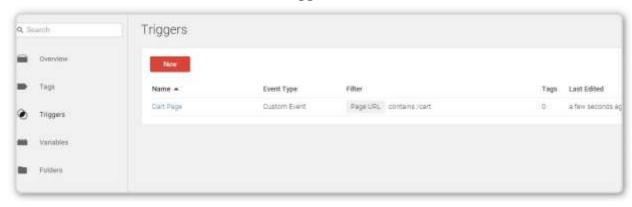
#2 – fill in "/cart" (again without the quotes)

That second line now reads "Page URL contains /cart" This means that your shopping cart must have "/cart" In the URL AND that you should NOT have /cart in the URL of other pages on your site (i.e. mysite.com/cart-and-horse-figureing).

#3 Click on the CREATE THE TRIGGER button

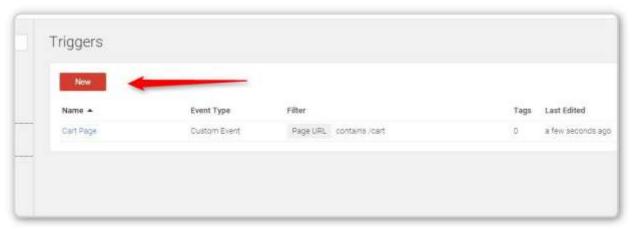
You will see a list of your triggers (you will have one).

# **Trigger List**

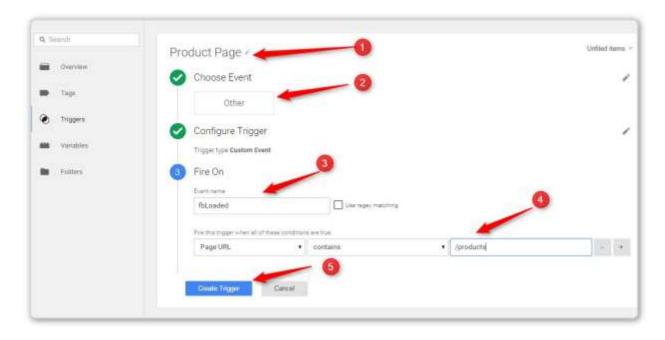


# Create another Trigger

# **Create Second Trigger**



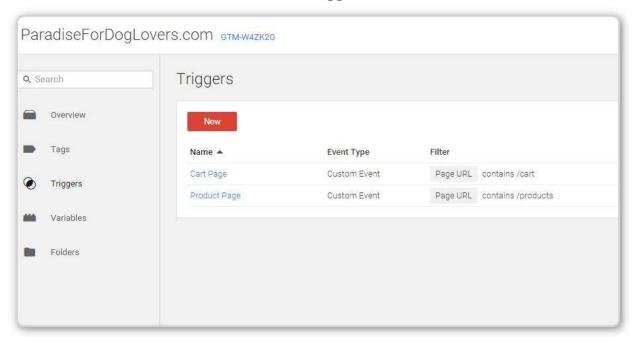
This will be the same as the first trigger except the name will be different and the value to look for in the page URL will be different.

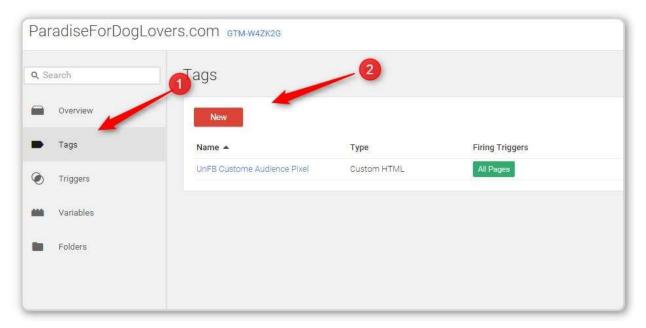


- #1 Name the Trigger Product Page
- #2 - Click on OTHER
- #3 fill in "fbLoaded" (without the quotes)
- #4 Fill in "/products" (without the quotes) The line now reads: Page URL contains /products (Again note that every product page must have "/product" in the URL and pages that are not product pages should NOT have /product in the URL
- \$3 Click on the CREATE THE TRIGGER button

Now you have two triggers in your list

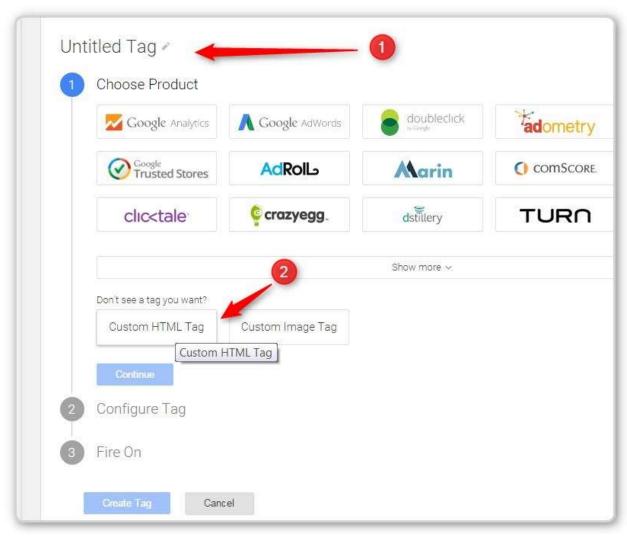
# **Second Trigger List**





Click on Tags again. We need to add two more Tags

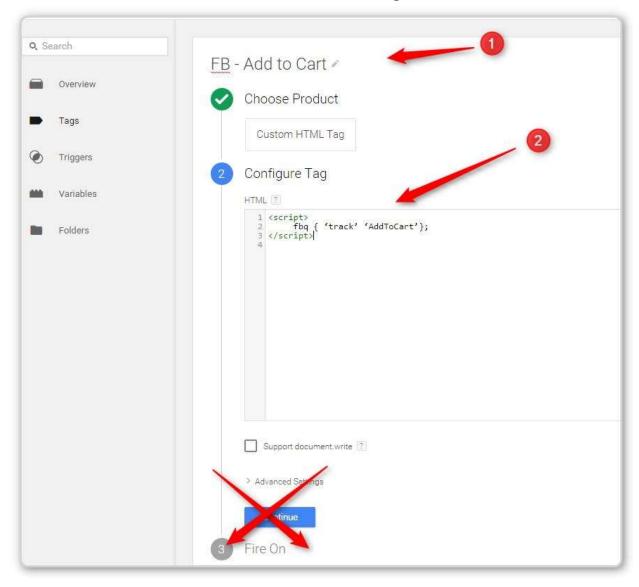
# **Create Custom HTML Tag Screen**



- #1 Replace the "Untitled Tag" with "FB Add to Cart"
- #2 Choose the Custom HTML tag option

Fill in some code

FB - ADD to Cart Tag



Enter some code in the "Configure Tag" field

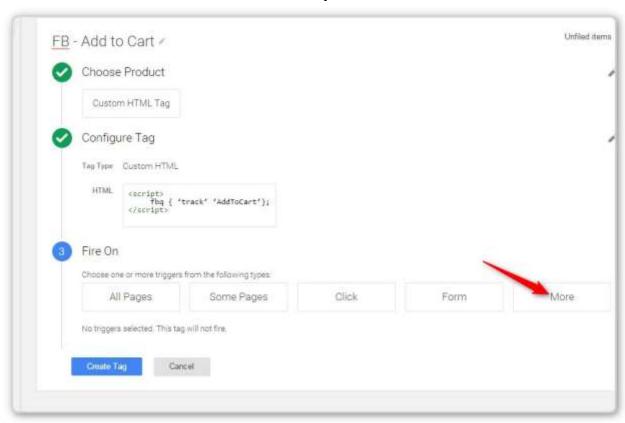
```
<script>
  fbq ( 'track', 'AddToCart');
</script>
```

Note: The are parenthesis ( and ) and the apostrophe's are the single tick marks.

Note: Earlier when we were looking at the Pixel Code in Facebook the "AddToCart" code is one that we said we would use later.

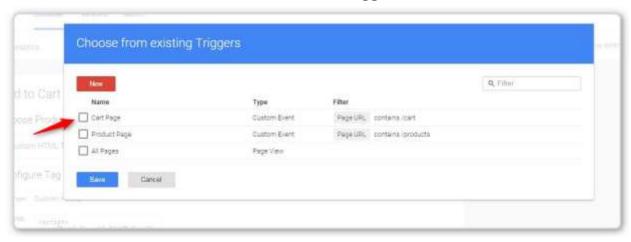
Note We need to tell The Google Tag when to fire that AddToCart code Click on More

# **More Option**



It will show you the triggers you created. Pick the "Cart Page"

# **Pick the Cart Trigger**



This is what your Add TO Cart Tag Looks Like

# **Add To Cart Tag**

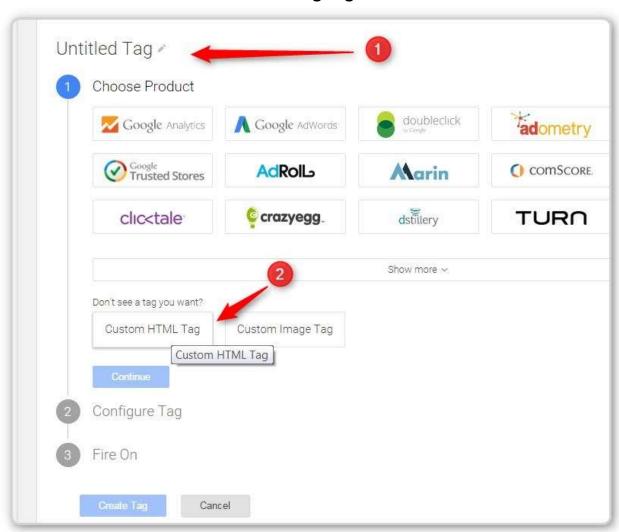


- #1 Name FB Ad to Cart
- #2 Custom HTML Tag
- #3 The JavaScript code we inserted with 'addToCart' in it.
- #4 We Press the MORE button off to the right

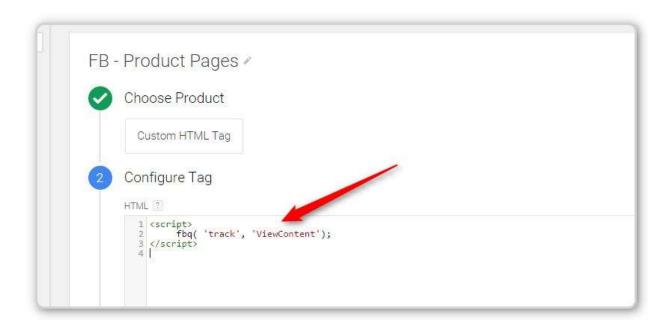
- #5 We chose the "Cart Page" trigger
- #6 We press CREATE TAG button to create the tag

Now we will add another Tag

# **Add Tag Page**



- #1 Name this one "FB- Product Pages"
- #2 Click the Custom HTML Tag option



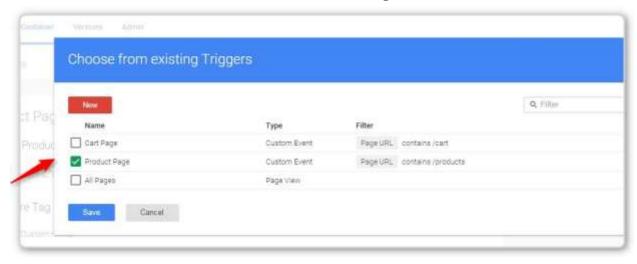
Enter the code

```
<script>
  fbq( 'track', 'ViewContent');
</script>
```

Note: Again this is one of the options we saw on the Facebook Pixel Page

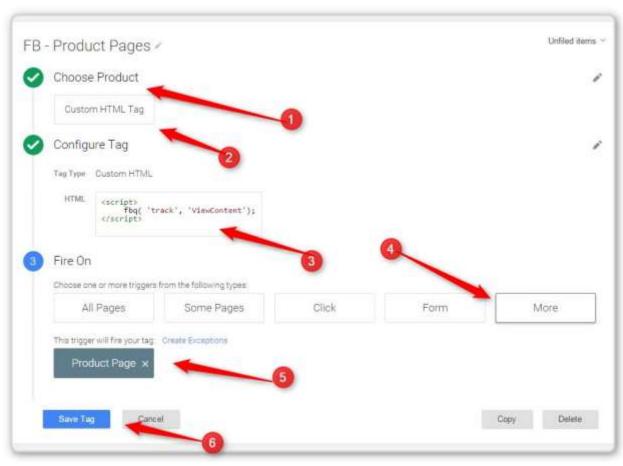
Click the **MORE** Button off to the right

# **Choose Product Pages**



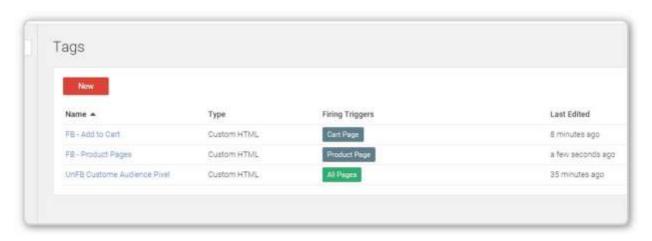
Here is what you second trigger look like

# **Product Page Trigger**



- #1 Name FB Product Pages
- #2 Custom HTML Tag
- #3 The JavaScript code we inserted with 'View Content' in it.
- #4 We Press the MORE button off to the right
- #5 We chose the "Product Page" trigger
- #6 We press CREATE TAG button to create the tag

### Here are our three Tags



The last one fires on all pages and the other two fire on the Product Pages or the Add to Cart Page.

# NOW IT IS TIME TO PUBLISH THE CODE

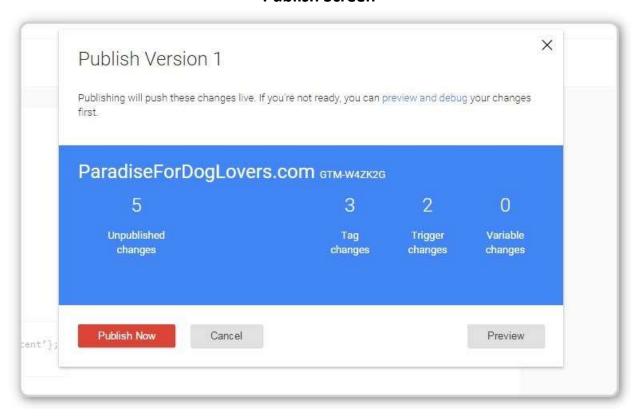
# **Publish Button**



#### Click the Publish Button

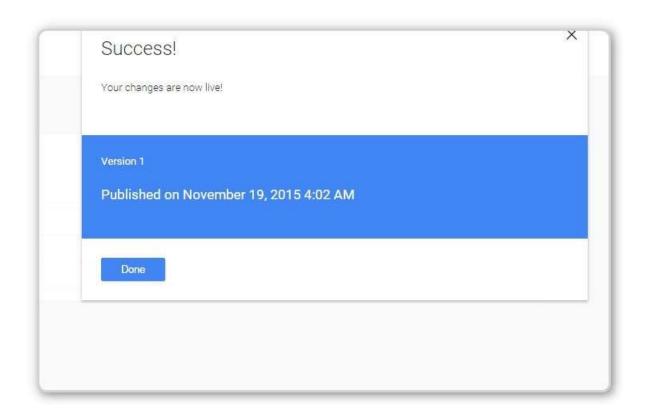
#### You will see this screen

#### **Publish Screen**



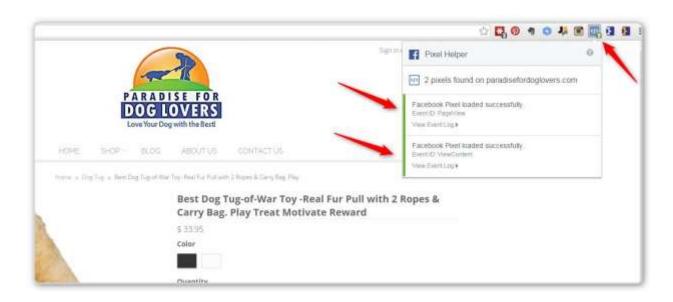
#### Click the Publish NOW

NOTE: If you have any errors in what you inserted, this is where you will see them.



# **TEST THE CODE**

Install the Pixel Helper Extension to Chrome and go view your website.

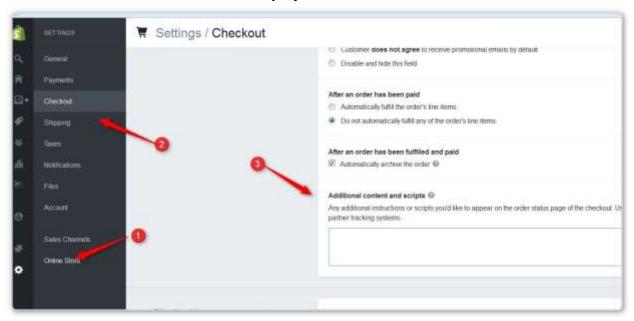


Up at the top is an icon. When it click on it, it reports the Facebook Pixels that it sees on the page

# Conversion Pixel on the Checkout Page

Log into your Shopify Store

# **Shopify Back Office**



- #1 Click on Online Store
- #2 Click on Checkout
- #3 find the section that says "Additional content and scripts

# **FACEBOOK ADS MANAGER**

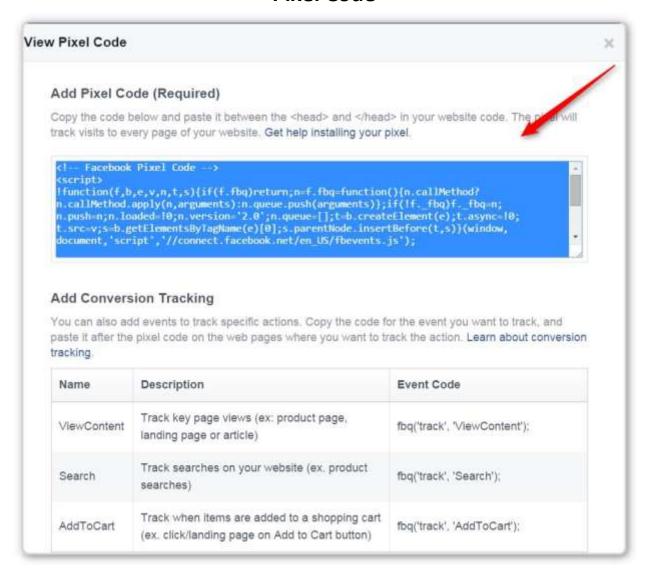
In a separate window open the Facebook Ads Manager again.

Click on Tools → Pixels

Then Click on a tab called Actions → View Pixel

This is exactly what we did before and we are going to see exactly the same code.

#### **Pixel Code**

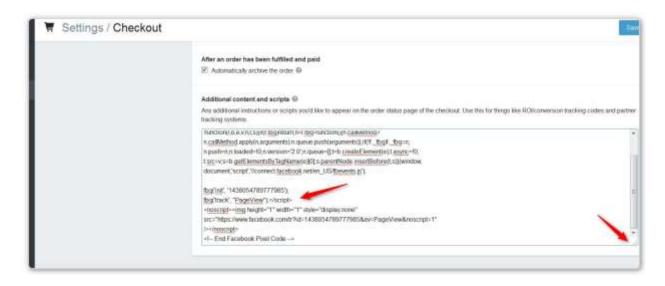


Highlight the JavaScript code

Copy the code (Ctrl-C or Cmd-C or Right Click→ Copy)

YOUR SHOPIFY STORE

Go back to your Shopify Store and paste the code into the box we found a minute ago.



#1 – note that we can stretch this box and make it bigger if we want

#2 – The code has been pasted in.

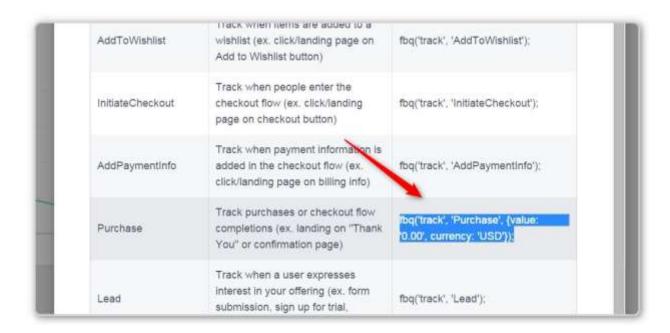
We want to find the line that looks like this

fbq('track', "PageView");</script>

#3 – Click right after the semi-colon and press Enter. We want to leave the </script> portion alone so we are putting it on a line by itself.

# **FACEBOOK AD MANAGER**

In the same box with the JavaScript click on the "MORE" at the bottom and find the Purchase Line



# Find the Purchase line and copy the code that looks like this

fbq('track', 'Purchase', {value: '0.00', currency: 'USD'});

If you are only selling one product, you can change the VALUE to represent the sale amount.

# **Modified JavaScript code**



Replace the line with "ViewCount" with the one that has "Purchase". (Note the version of the JavaScript that we installed earlier already runs on every page and it has "ViewCount" in it.

NOTE: I'm sure we could just add another Tag and Trigger to the section above, but this is the way that Shopify says to do it and so I'll do it their way. It is possible that there are things going on under the covers that we don't know about. If so they expect things to be done this way.

NOTE NOTE There may be better snippets to add here. The documentation is very vague at this point.

(MISSING – The Google Analytics Code – will be added soon)

#### **CUSTOM AUDIENCES**

We can now create custom Audiences in the Facebook Ad Manager AND use the Facebook Pixels to track traffic to our Shopify Site.